



Coitus Couture, LLC

## Return Policy

*All Clearance items are FINAL Sale. No exchanges or refunds. If the client rejects a clearance order an in-store credit will be given for remaining balance after restocking fee has been withdrawn.*

*All Intimate Apparel, Novelties, Adult toys, and Aids are not returnable due to health and safety regulations. The only considered exceptions for refunds/exchanges are for certain approved items in our Artworks and Entertainment collections. All considered items must be reported and sent within 7 days of receipt. Package must contain return merchandise number provided when damaged item reported to the company, along with packaging slip, all returned items must be in original packaging. All returns and exchanges are subject for approval.*

*Please send items USPS to*

*CC LLC*

*ATTN: RMA Dept.*

*PO Box 533302*

*Indianapolis, IN 46253*

*Shipping charges for items sent back for a return or an exchange are the responsibility of the customer. Exchanges will first be processed as a credit to your credit card and then a new order will be processed on your credit card for the replacement. Once the return/exchange will be processed within 7-14 business days. You may be contacted from a member of our team if there are any questions about your return.*

*Any items returned that smell of smoke, body odor, intentionally damaged, or are without original packaging will not be accepted at any time and will be returned to the purchaser. This policy is upheld for the protection of all of our customers and assurance that the merchandise selected is new and unused at the time of delivery. This policy also protects those in our company who handle our products from exposing them to unsanitary conditions and potential exposure to STDs and transmittable disease. Coitus Couture, LLC makes no representation or warranty of any kind, nature, or implied respect to the merchandise, the use of or fitness for a particular purpose. Buyer holds harmless Coitus Couture, LLC and any of its agents or representatives from any liability.*